

### Our Vision...

is that every person in our community discover their purpose and experience the fulfillment that God intends for their lives.

### Our Mission

is to provide immediate assistance to members of our community who are experiencing crisis in the areas of food, shelter, or finances while engaging them in a series of actions that will empower them to move beyond crisis.

### CCM Board of Directors - 2016

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\* Sharing a seat

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**Crisis Center:** 246 Country Club Dr., NE, Concord, NC 28025  
704-786-4709

*...we also rejoice in our sufferings, because we know that suffering produces perseverance; perseverance, character; and character, hope. Romans 5:3-4*

[www.cooperativeministry.com](http://www.cooperativeministry.com)



## 35 YEARS OF RESTORING HOPE



## 2015-2016 ANNUAL REPORT



FROM OUR EXECUTIVE DIRECTOR, ED HOSACK

*Testing produces perseverance; perseverance, character; and character, hope. Hope is that assured expectation that God will accomplish all that He has promised.*

The renovation and expansion of *My Father's House* and the refurbishing and redesign of the *Mothers & Children* program challenged us in 2016, but if you measure a year in terms of positioning for future impact, you will see a year of monumental accomplishment. When our ambition challenged our resources, our community responded and God was faithful to provide.

As a result of our community's involvement and support, CCM ended the 2015/16 fiscal year with a positive net income for the second consecutive year. In addition to financial support, CCM was blessed with the help of 1,804 recorded volunteers, accounting for 30,167 volunteer hours.

While our housing *rehabilitation* programs were retooling, our housing *recovery* program achieved 100% occupancy in our Project Independence houses. In addition to providing housing to 28 families during the year, the program generated \$80,425 in operating revenue.

At the same time, CCM was able to continue providing hunger relief to over 40,000 people and intervene in the cycle of loss with financial assistance to over 700 struggling families.

Developing clarity in CCM's Mission for today and building the resources to be responsive to the developing needs of tomorrow are among the priorities emerging in our "Seeing 2020" Strategic Plan.

A broader network of community services and a healthy CCM are both vital to the quality of life for everyone in Cabarrus County. Working together as individuals, businesses, government and the faith community, we will provide more of the solutions our community needs.

Thank you for being a part of the solution.

Ed Hosack

# One of Many...Our Story of the Year

## Jenni's Story!

Jenni helped us tell her story at CCM's *Celebration of Hope*. She came to CCM in 2013 from another shelter program. The folks there did an excellent job during Jenni's short stay to separate her from tragedy and to connect her to a place where she could restore the ability to move on.



CCM's Mothers & Children (MaC) Housing program is where she and her son began the long and challenging path to recovery. According to Jenni, restoring her faith and her self-esteem were the first big hurdles.

While satisfying the requirement to engage in work, service or education, Jenni's volunteer service transitioned into a part-time job. During this time of healing both spiritually and emotionally, her young son recognized the changes in her and she was further inspired to persevere.

Her attitude and performance led from part-time to full-time with her employer. She gained her own transportation and transitioned in 2014 to CCM's Teaching Housing program. Now on her own, with shared responsibility for her housing and support of a case manager, Jenni began her recovery.

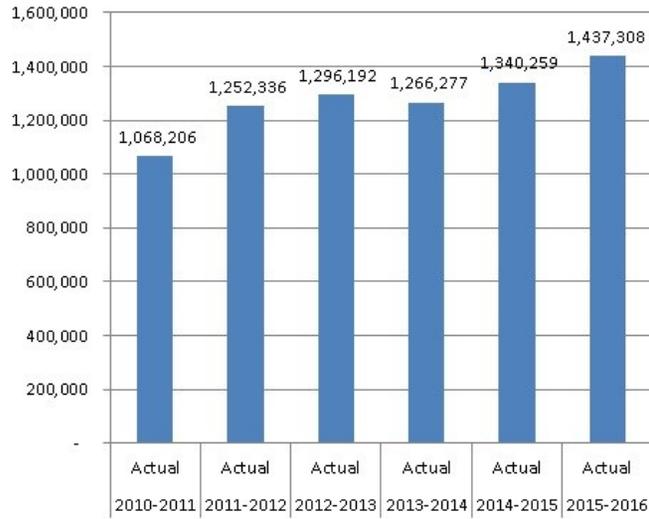
Hard work and perseverance have resulted in Jenni's acceptance into Habitat for Humanity's home-ownership program. She has already exceeded the minimum volunteer requirements and anticipates becoming a homeowner in 2017.

Today, Jenni gives back by serving at the MaC when needed and providing inspiration to other single moms just beginning their own transformation.

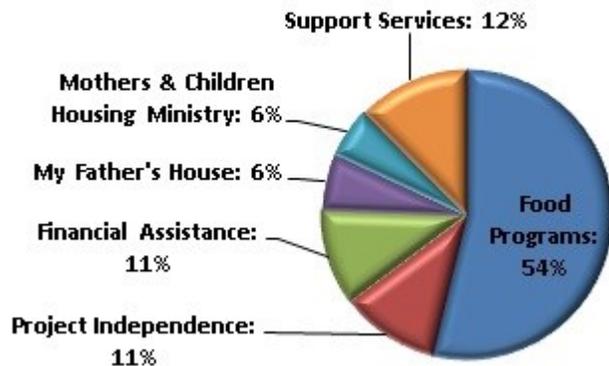
Making the Impossible Possible!



### Total Revenue by Year



### Total Expenses: 2015-2016 Fiscal Year



To view the complete audited financial report, please visit <http://www.cooperativeministry.com/about-us/forms-and-documents>

### Relief:

Doing for someone what they cannot do for themselves

#### Fighting Hunger and Food Insecurity

- Food Pantries
- Mobile Food Pantries
- Samaritan's Table
- Back Pack Program
- Food Recovery Initiative



CCM partners with 8 satellite food pantries to serve Cabarrus County and all of Kannapolis. Mobile food pantries distribute groceries to neighborhoods. Samaritan's Table provides a prepared meal 4 nights each week year-round. CCM's Back Pack program provides weekend nutrition to school children. Our Food Recovery Initiative is recovering safely packaged, nutritious food from schools that would otherwise be thrown away, and distributing it to after-school, adult nutrition, and other programs.

Costs include vehicle expense for safe collection/distribution, facility and equipment operation/upkeep for safe storage, in-kind facility use, and food purchases. One program manager is the only full-time employee in the Food Program. Support from a warehouse assistant and volunteer coordinator help to make up the 2.3 FTE (Full Time Equivalent) employees who distribute over 1 million pounds of groceries and 18,000 prepared meals yearly.

Actual 2015-2016 costs: \$1,732,990

*43,989 people served*

Anticipated 2016-17 costs for Operations: \$1,897,484

#### Stopping the Cycle of Loss



Our Financial Assistance Program responds to crises related to housing, utilities, and life-sustaining medications. Immediate assistance is provided to stop the cycle of loss before it gains momentum. 733 households were assisted to avoid utility cut-off, eviction, loss of heating or cooling during critical seasons, or to avoid absence of life-sustaining medications.

Costs include distribution of up to \$200,000 in assistance funding, financial counseling, in-kind facility use, community education and facility operation/upkeep. One program manager and a client services specialist are included in the 2.6 FTE (Full Time Equivalent) employees supporting our Financial Assistance Program.

Actual 2015-2016 costs: \$345,650

*2,290 people served*

Anticipated 2016-17 costs to administer: \$336,764

## Rehabilitation:

Restore to a former capacity; reconstruct



### My Father's House



My Father's House is a program designed to stop decisions made in desperation and help homeless families regain the ability to work toward recovery. Families have access to private sleeping quarters, kitchen facilities, showers and laundry facilities, referral resources, life-skills training, and a computer lab. There is no charge to the family for these services. Volunteers provide meals and encouragement, while CCM provides case management to assist in housing, employment, mental health, and other identified needs.

Costs include facility operation/upkeep, transportation of residents, in-kind facility use and children's programming. One program manager is the only full-time employee at MFH. Morning, evening and weekend assistants help to provide support for this 24/7 program to make up the 3.6 FTE (Full Time Equivalent) employees.

*Capacity: 16 families/year*

Actual 2015-2016 costs: \$200,038

Anticipated 2016-17 costs for operations and services: \$227,451

### Mothers & Children Housing



Mothers & Children Housing (MaC) is a transformational housing program for mothers with preadolescent children who have become or are in eminent danger of being homeless. Safety, responsibility, accountability, and progress are all program priorities. In this program, mothers with children have access to supervised housing and meals, action-plan development, referral resources, life skills training, and job-seeking assistance. Participants pay a nominal program fee to prepare them for increased financial responsibility.

Costs include facility operation/upkeep, facility renovation, in-kind facility use, transportation of residents, and children's programming. One program manager is the only full-time employee of the MaC. Part-time resident assistants, adult services, and client services employees support this 24/7 program as part of the 3.1 FTE (Full Time Equivalent) employees.

*Capacity: 5 families/year*

Actual 2015-2016 costs: \$181,255

Anticipated 2016-2017 costs for operations and services: \$199,683

## Recovery:

The regaining of something lost or taken away; a former and better state or condition



### Project Independence

Families who are recovering from homelessness or housing crisis are provided housing and program services for a period of up to 24 months. This program is designed especially for families who have completed MFH and MaC programs to complete their recovery.



**Teaching Housing** uses case management and a cost-sharing approach to engage clients in comprehensive services to address the cause of their homelessness, identify areas that require actions, provide time to develop life skills, and assist them in securing independent permanent housing.

**Stable Housing** provides an opportunity for households who have established the ability to maintain self-sufficiency, yet require additional time to develop financial stability in order to manage rent at local market rates. Participants manage their households in an independent environment while benefitting from a graduating rent structure.

Costs include maintenance/repairs for 23 residences, in-kind facility use, facility operations for household furnishings, case management services in the home, and children's programming. One program manager is the only full-time employee in the 2.75 FTE (Full Time Equivalent) employees.

*Capacity: 23 families*

Actual 2015-2016 costs: \$353,675

Anticipated 2016-2017 costs for operations and services: \$333,854

## 2015/2016 Accomplishments

My Father's House: Renovation and expansion

Mothers & Children: Redesign and refurbishment

Teaching and Stable Housing: Achieved 100% occupancy

The Food Recovery Initiative: Established and expanded to 5 schools